



Convert Your Hardcopy Bills To Great Savings



Starting from January 2013, all hard copy bills from Dagang Net will be charged RM5 per bill. Save on this monthly charge when you go completely paperless with eBilling. Great savings and special rebates await!

SPECIAL REBATES UP TO RM30*
for users who opt online bill as their only billing option

SAVE RM5 EVERY MONTH
by doing away with hardcopy bills

Make the switch at www.dagangnet.com/ebilling now!

*Terms and conditions apply



Operator of Malaysia's National Single Window
Leader in Trade Facilitation



Q: What is eBilling?

A: eBilling is a value-added web-based billing system that offers a more convenient, paperless solution when receiving and viewing bills. It is free and open to all Dagang Net customers.

Q: Why should I sign-up for eBilling?

| Features | ADVANTAGES | BENEFITS |
|---|--|--|
| Online viewing, downloading & printing of bills | <ul style="list-style-type: none"> • Accessible anytime, anywhere • Multiple bill formats (Word/Excel/PDF) • Less risk of not receiving bills | <ul style="list-style-type: none"> • Easier verification process • Significant reduction of manual checking • Eliminates risk of service disruption |
| Billing format customisable to your needs | Availability of additional information | Smoother operations with valuable trade information |
| Next-day billing | Timely billing data | <ul style="list-style-type: none"> • Efficient management of funds • Improved customer's inflow with less waiting |
| Online statement of account | Status update anytime, anywhere | <ul style="list-style-type: none"> • Easier management of accounts • Eliminates risk of service disruption |
| Statistical reports | Analytical reports based on customer's usage available | Improved productivity |

Q: How can I enjoy the rebates offered for using eBilling?

A: It's easy! Just select eBilling as your only billing option when you apply. Effective January 2013, rebates will be reflected in the following month's bill. Depending on your monthly transactional bill amount, you can enjoy rebates ranging from RM2 up to RM30.
Note: eBilling subscribers who still wish to receive hard-copy monthly bills are not entitled to rebates.

Q: How do I apply for this service?

- A:** Step 1 - Register at www.dagangnet.com/eBilling
 Step 2 - An email with a new user ID & password will be sent to you. Your account is now ready to be used!
 Step 3 - Log in to your eBilling account at <http://cpm.dagangnet.com.my/tioman/login.cfm>

Q: If I request for hardcopy/printed bills or additional hardcopy bills, do I have to pay extra?

A: Yes, it will incur a fee of RM5 per bill effective from January 2013.

Q: Who do I call for assistance or enquiries?

- A:**  Visit your nearest Kedai EDI, or  Call 1300 133 133, or  Contact us via careline@dagangnet.com or [f/DagangNetCareline](https://www.facebook.com/DagangNetCareline)



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